**Houston’s**

scenario

Doubting Danny has been really busy at work lately and he notices that he is falling behind on his classes because he always loses track of time after work. He wants to make a new schedule and he wants to follow it so he can get everything done in a time effective manner and finally have some free time. So he opens his UNCC scheduler app and goes to the create new schedule tab. He puts in the times when he has work or anything else in a time slot and then he also adds the average amount of time he needs to study for the week. The app then generates a schedule for him that fits the criteria. Danny starts to use the schedule and he feels like he is using his time much more efficiently and he has plenty of time to hang out with his cat or even go parrot shopping.

User story

As a student, I need to be able to use my time effectively through making a new schedule so I can have time to do everything in the day, do my best on work, and have more free time.

Joseph’s

Scenario

Seth- He had just completed his community college and had done several projects for students and teachers alike and had ended up giving him an internship at a local business from one of his schools. While at the internship he realizes that he is lacking in some of the knowledge and wants to continue his academic career to actually land him a job within the business world. When looking at possible universities he saw the UNCC Scheduler 24.5 app and a brief description that read “... helps students through their academic life…” and decided to try it out. Loading into the app he was greeted by a welcome screen of sign-in or create an account. Under the sign-in function there was a UNCC student function as he wasn’t a UNCC student he decided to create a new account. After creating an account he was then greeted with a virtual message that would give him a tour of the facilities at UNCC and all of the different programs that they taught and offered and then took him back to the main hub. Within the hub there were many options to choose from such as schedule events, Map, Course catalog, and many more and notice one at the top that had said New Student and decided to check it out. After clicking the link he then had a screen that had many questions on trying to gauge why he had gotten onto the app for a college he didn’t attend asking if he would like to be a student, what major or degree would you like to acquire, what for of education do you have and many more and to his realization it was an application and he decided to fill it out. After a few days he got an email saying “You got accepted…”

Karen- is just a stay at home mom that takes care of four other kids while she goes to UNCC online and is trying to get a degree General Education so that she could get a teaching job because she really loves kids. After a long day of dealing with the kids and all of their homework she logs into her Scheduler 24.5 app to look at her own assignments that she needs to work on, using her UNCC credentials she gets to her home page that has all of the assignments and upcoming tests on the right side of her screen in a little window and notices that none of her assignments are not due for another week and decides to do a brief glance at the assignment to further prepare her into completing them. After the brief skim of the assignments she decided to take it easy that night since she had been working all day with the kids! Turned on her late night shows and poured a glass of wine and decided to relax knowing she had nothing due that night and the upcoming ones for a while.

Derek- After a long sport practice and gym session with his very athletic teammates he had heard some of them saying I cannot wait for the game next Saturday between so and so and he got confused because he knew of no gaming happening that weekend and it piqued his interest so he asked “What game?” and his teammates reply “Oh you didn’t know the Baseball team is going against our rivals this Saturday and the game is goin be huge! You should look at it with the Scheduler 24.5.” Later that night Derek decided to download the app and was shocked he never knew of such a convenient device, after putting in his UNCC credentials even though he never had an account before he was instantly greeted with a welcome what would you like your homepage to include “Upcoming assignments, Sport Events, School Events, Career Fairs, etc..” and was overwhelmed that there were so many options. After glancing at all of the content he decided that he would use the Scheduler 24.5 everyday because of how useful it was.

User story

Seth- As a student who already works in the field and wants to continue his education by going to school, he wants to find something that could best take his interests and guide him on a path he can take i.e(courses/classes to take and events) at certain schools.

Karen- As a student taking care of four kids along with taking care of their academic life it can be a big hassle so she is looking for an application that can help her remember all the upcoming assignments that she either needs to study for or take care of.

Derek- As an athlete for his school, he is too busy training all day for big upcoming events and is looking for something to help remind him of all the big sports events.

Bryson’s

Scenario

Timothy has been out of school for a while because he landed the type of job he wanted from the start. It was surprising to him when the company asked him to step up, and get his masters. For Timothy this might mean a promotion and a huge raise. How could he pass up on the offer? One problem however: on top of working full time, he hasn’t been to school in over 10 years. The thought process of trying to manage his workload with his school workload stresses him out. Thankfully UNCC is putting out a new app where it syncs with canvas to load all his assignments and then asks for his work schedule. Then it will try to schedule time for him to sit down and work on his assignments due for the week.

Doubting Danny has recently been failing a little behind schedule in his classes. He commutes and works part time as well. Most importantly his group is counting on him but because of how far he has to commute he has no time to figure out his schedule. He signs into the app and he plugs in times he's unavailable and it shows when he should be online and estimates how long his assignments might take so he can plan where he should be.

User story

Timothy - As a student and worker he is completely overwhelmed with trying to figure out how to do the school/work balance. It makes sense to continue doing it for the raise and promotion.

Danny works part time and commutes. He has a group in his class that needs him to be online but because of traveling he is unable to be online with his group members. They need help knowing when the group will be online and to know when to be available by being in a location that has internet access.

Aaron’s

Scenarios

Jim - Jim has recently graduated from high school and is looking forward to college as a recently accepted UNCC student. His high school offered dual enrollment, in which Jim took some college courses while he was still in high school. Because of this, Jim had already made substantial progress in working towards his bachelor’s degree. Wanting to make sure that all of his hard work paid off in him getting his degree earlier than usual, Jim wanted to maximize his time in college and to make sure that every semester boosted him closer to his goal. Luckily, UNCC had just sent out an email to all students regarding their new scheduling app, and Jim could not wait to get home and test out some of the features.The first thing he wanted to see was the app’s ability to analyze the classes he still needed to take and create a personalized schedule for him.

Veronica - Veronica has just recently graduated from UNCC with a bachelor’s degree in computer science. Now that she has graduated, she begins the hunt for a job. Although she did not have an internship during her years in college, she is still highly qualified and learned a lot during her school days. She has applied for a couple of jobs recently, but has yet to hear anything back from them. Wanting to boost her chances of securing a job, Veronica decides to open up UNCC’s new scheduling app, as one of her previous professors said that it has helped many students get a job upon graduation. Within the app, she decides to navigate to the career section and is immediately greeted with job openings from companies that she had not even considered before.

Billy - Billy has been working with his current employer for around fifteen years now. He went to a community college to get his associates degree right after high school, and that same college helped land him the job he has currently. Although Billy is happy with his current job, he had just recently learned that his wife was pregnant with twins. Upon hearing the news Billy was elated at the thought of him becoming a dad, but was also a little panicked, as he did not make much money at his current job. Wanting to make sure that his soon to be children were well off, Billy decided to go back to school and applied to UNCC. After getting accepted, Billy decided to check out the university’s scheduling app, as he received an email about its new launch. Although he had only been looking through the app for a couple of minutes he was already enthusiastic, as the app allowed him to register for classes around his work schedule, while also leaving time to spend at home with his wife.

User Stories

Jim - As an incoming student, Jim wants to be able to maximize his time at the university in order to graduate as fast as possible. He would like to see fully optimized scheduling features in the app, as those will allow him to properly plan out his semesters in college.

Veronica - Now that Veronica has received her bachelor’s degree, her primary focus as of now is to secure a job. Because of this, she would like the app to constantly be refreshing job and internship opportunities, and would like to be able to upload her resume and other documents straight from the app.

Billy - As a returning student with both a job and a family, Billy needs to be able to keep track of his busy life. Since he is trying to juggle so much at once, Billy is really hoping the app’s canvas sync feature will help keep him on track to turn in assignments by their due date.

Robert’s

Scenarios

Joe

Joe is a 24 year old grad student who went straight into his master's program. He’s working in various studies and projects, but would like funding for both projects and to continue his masters. Joe would like to continue working on his masters full time, without having to continue his job. He’d also like to get advice from other grad students. After graduation, he’d like to be able to connect with recruiters in his field, and the university’s hire-a-niner isn’t working for him.

Timothy, 34y/o

Amy, 21y/o CCI Student

Amy is a prospective grad student and wants to see her possible path forward if she were to pursue a master’s. Amy's parents fund her education and are willing to pay for her master’s degree.

Min, 26y/o graduate

Min graduated with a master’s degree in AI and wants to find information on jobs and other opportunities through the school. She is unemployed and is seeking a job.

Kory’s

Scenarios

Sarah needs to plan out what courses she is going to take next semester. She decides to check on the requirements needed for each course and how they will help her achieve her career goal. Sarah remembers that she has a duo mobile for her account so she then searches for her phone. Next she logs into her account and approves the login from her phone. After logging in, Sarah pulls up her career planner and changes it to show future semesters. She remembers her advisor telling her to check off each semesters’ calendar if she wants to make certain she is following the correct path towards her career goal. She looks over what are the recommended courses for the next semester. After she approves those courses, she moves on to the next semester and repeats the same steps. Once Sarah has all of the upcoming semesters filled with courses to enroll in, she looks at additional information on certifications and extracurricular activities. She picks from the ones that are recommended to have a positive impact on her chances of achieving her career goal.

Jerry needs to find an internship as his college career is nearing its end. Jerry logs into his application that recommends a multitude of things to advance his education and towards his future career. He opens up Hire-A-Niner and looks for internships with companies that interest him. After minutes of searching, all companies he was looking to intern with came back with nothing available. Unsure why this is, Jerry then clicks back to his application which asks him to impact certain search parameters to help find him a suitable internship. He then clicks on the results button, and after a few moments the search is completed. Options of internships are presented to him to choose from and he is able to apply immediately. There are also hyperlinks to resources which help him create a great resume and cover letter.

Fred has no idea of what he wants to do for a future career. He has many passions and is unsure of what jobs are really like and what they require their employees to do on a daily basis. Fred looks to campus resources to see if he can find something to help him figure out exactly what he wants to do for a job the rest of his life. He brings up his application and sees that there are many different surveys and questionnaires which say they will help you find what type of job you may be interested in. After filling out the first few, the results show that he would be best suited for something in the tech industry. The top result ends up being that Fred is recommended to pursue a career in video game development. Fred likes video games, but is unsure of how to get a job in that specific industry. Fred goes to a new page which shows a plethora of resources for aspiring game developers and uses them to plan out his courses for the next few years and potential clubs and groups to join on campus.

User story

Sarah - As a sophomore going into front end web development, I want to get a fulfilling career with a great company like Bank of America so that I can be proud of what I do and enjoy my job each and every day.

Jerry - As a junior who is about to graduate, I want to get an internship during the summer so that I can have work experience in the tech industry which will help get a future career that I am passionate about.

Fred - As a freshman who is unsure of what I want to major in, I want resources and suggestions with guidance of what I might be most suited for so that I can be sure of myself as I continue on my academic journey to find a great career path.

Pranav’s

Scenario

Since Sarah is not much of an outgoing person, her only reliable place of getting information regarding specific events would be the campus emails and school notice board. She is very much able to keep a steady schedule and is really working hard on securing her future as a web-developer. She finds out that there is a career fair that Bank of America is participating in and decides to attend so that she could check for herself if she is cut for the job. She makes sure that she has her Resume perfectly built and tries to get recommendations from Professors that she’s acquainted with throughout her time at the University.

As Danny works for more than 20 hours a week, he has little time to look out for better opportunities at a job that fits his qualifications and the degree he is studying for. But classes, homework, and work is so piling up that he can't make the time for it. He just wants to be able to breeze through modern day jobs and their requirements while taking a dump. He wants to stay updated on the current recruitment procedure and make sure he is prepared to land a job and earn enough money that he can buy a parrot.

Jasper figures that Computer based jobs are the future. So, he joins to graduate in the field of Design as he still loves to draw and would like to choose a career in that field. So instead of wasting time, Jasper only wants to take courses that are important to him and the career he wants to pursue. He does pay attention to the feedback he gets from his advisors but is unsure about the courses suggested and he believes that some are unnecessary in the field of Art and Design.

User Stories

As a future developer. Sarah wants to be able to connect with several companies and especially Bank of America so that she can make sure what other qualities she needs to have in order to get a job as a front end web developer.

As a Junior, Danny wants to be able to stay updated on the latest recruitment opportunities so that he can tweak his profile and match the requirements of employers.

As a returning student, Jasper wants to be able to understand what courses need to be taken to be able to achieve his Designing degree in the smoothest way possible and start working as soon as possible.

Feature list:

* Calendar
* Schedule builder
* Canvas Sync
* On campus resources
* Job / internship listings
* Direct messaging with advisor/on campus academic aid
* SSO Sign in
* Surveys and Questionnaires for recommended careers
* Resources for resumes and cover letters
* Course-Outline for posts in-demand
* Resume review by Recruiters